

How does the Worldwide Dental Emergency Assistance Scheme work?

Whilst a member of the dental plan, should you suffer a dental trauma, a dental emergency or be diagnosed with oral cancer you will be eligible to make a request for assistance from the Worldwide Dental Emergency Assistance Scheme. The Scheme responds to such requests on a wholly discretionary basis. This means that, whilst the Scheme aims to provide benefits in most cases, the Scheme has no obligation to provide any benefit unless the Scheme Manager (the person appointed to administer the Scheme) first decides (in its sole and absolute discretion) that the Scheme should provide a benefit. There are some circumstances in which the Scheme is not designed to help (these situations being similar to exclusions under an insurance policy) and these are explained in more detail in the Worldwide Dental Emergency Assistance Scheme Handbook. The Scheme Manager will look at each case individually to assess the request for a benefit. Certain restrictions and limitations may apply in the event that your request for assistance is accepted and it is possible that in some cases the Scheme Manager will decide to provide no benefit.

If your request for assistance is accepted by the Scheme Manager you will be eligible to receive benefit payments from the Scheme in the following situations (up to the limits set by the Scheme and published from time to time):

- ✓ The cost of dental treatment by any dentist up to a maximum of £10,000 for any one incident of dental trauma
- ✓ The cost of:
 - emergency call-outs
 - pain relief or emergency temporary treatment
- ✓ A specified amount for each complete 24-hour period of hospitalisation wholly or partly under the care of a consultant who specialises in dental or maxillofacial surgery
- ✓ A specified amount if you are diagnosed with oral cancer and this is the primary cancer site

You will also have 24 hour access to a worldwide dental emergency helpline.

Please refer to the Worldwide Dental Emergency Assistance Scheme Handbook for full details.

The Worldwide Dental Emergency Assistance Scheme is operated by Worldwide Assistance Ltd (Company No. 10907861), a company registered in England and Wales.

Registered Office: Cambrian Works, Gobowen Rd, Oswestry, Shropshire SY11 1HS.

The Worldwide Dental Emergency Assistance Scheme is NOT an insurance product and is NOT regulated by the Financial Conduct Authority.

Emergencies

01908 610536

Away from home helpline:

(UK) 0808 169 8117

(Abroad) +44 1691 887 955

Principal Dentist

Dr Pauline Desmond BDS NUI

GDC No: 70124

& Associates

Contact

Newport Pagnell Dental Clinic

127a High Street

Newport Pagnell

Buckinghamshire

MK16 8HD

T: 01908 610536

W: www.newportpagnelldental.co.uk

E: info@newportpagnelldental.co.uk



[www.twitter.com/@NewportDentalMK](https://twitter.com/NewportDentalMK)



www.facebook.com/newportpagnelldentalclinic

Opening Hours

Monday to Thursday: 8.30am - 5.30pm

Friday: 8.30am - 4.30pm

Closed for lunch 1.00pm - 2.00pm

DENTAL CARE PLAN

Newport Pagnell



Dental Clinic



Newport Pagnell



Dental Clinic

AFFORDABLE HIGH QUALITY DENTAL CARE

Newport Pagnell Dental Care Plan

As an exclusive member of our Dental Care Plan your routine examinations and dentist clean and polish treatment are covered. Our plan is available for as little as 35p per day.

Research shows that preventive dentistry delivered on a regular basis greatly reduces the risk of dental disease and provides a platform for a lifetime of improved oral health. We encourage such an approach and with this in mind, we have joined with DPAS Limited to design a dental plan to reward loyal patients. This plan will be administered by DPAS who will make a separate arrangement with you to manage your payments under the plan. The plan will provide advantages both to you and to us. It will allow us to plan your dental care more effectively and provide the best chance of keeping you dentally fit. The advantage for you is that it should reduce the need for future treatment and you will have the peace of mind that all of your preventive dental care will be covered by convenient monthly payments. Upon joining the dental plan, you will also be eligible to request assistance from the Worldwide Dental Emergency Assistance Scheme for dental emergencies or dental traumas whilst at home or abroad (see overleaf).



Newport Pagnell



Dental Clinic

Your benefits

- Regular comprehensive dental examinations.
- Oral cancer screening.
- Guaranteed registration with the practice and continuing access to your dentist.
- Emergency examination.
- 10% discount on other treatments.
- Convenient monthly Direct Debit payment.
- Access to a 24 hour dental emergency helpline 365 days per year.
- Eligibility to request assistance from the Worldwide Dental Emergency Assistance Scheme (see overleaf).



Who is our plan for?

Our plan is designed for patients who wish to attend the practice on a regular basis and have peace of mind that their preventive dental care is covered.

What does our plan include?

Our Plan costs £12.00 per month and includes:

- Two comprehensive dental examinations per year.
- Two scale and polish treatments per year with your regular dentist.
- One emergency appointment.
- 10% discount on other treatments.
- Oral cancer screening.
- Eligibility to request assistance from the Worldwide Dental Emergency Assistance Scheme (see overleaf).

The monthly plan cost includes the charges for management and administration payable by you to DPAS.

Treatment not covered by this plan can be paid for separately.

How do you join our plan?

There is no need for an assessment. Joining is very simple. All you have to do is complete a registration form for us and a Direct Debit mandate and authorisation form for DPAS.

In addition to your first month's payment, a one-off registration fee of a sum equivalent to one month's fee will be charged and will be included in your first Direct Debit payment.

Plan membership is for a minimum of 12 months. If you leave the plan during this time you will be required to pay in full for any benefits or discounts received. After the first year of membership if you choose to leave the plan you may do so by simply giving us one month's notice.

For more information please see the Dental Care Plan terms and conditions - available at reception.

What happens in an emergency?

You will have access to a 24 hour, 365 day worldwide dental emergency helpline, which will endeavour to find an English speaking dentist to assist you.

Any questions?

If you have any questions about our plan, please contact our reception team who will be happy to provide further information and guidance.

Terms within this brochure are subject to change without notice.