Newport Pagnell Dental Care Plan Terms and Conditions

- 1. Membership of our Dental Care Plan is only open to patients who are registered at Newport Pagnell Dental Clinic. If you are not a patient at the practice, you will need to register and attend a New Patient Consultation before you can join our Dental Care Plan. A fee is payable for the New Patient Consultation (see our private fee scale).
- 2. Your monthly membership fee covers only the treatments listed within the Dental Care Plan brochure. Any additional treatments must be paid for in addition to your monthly Direct Debit payment and are normally payable on the day of the treatment being carried out.
- 3. You are entitled to the benefits of the Dental Care Plan from the date the first Direct Debit is taken from your bank account.
- 4. An Emergency Appointment is for emergency consultation/diagnosis of a problem only and may result in a prescription fee or the need for further treatments not covered by the Dental Care Plan.
- 5. The UK and Worldwide Supplementary Insurance cover will take effect from the date the first Direct Debit is taken from your bank account.
- 6. The initial minimum period of membership of the Dental Care Plan is 12 months.
- 7. Following the initial 12 month minimum membership period, you are required to provide us with 3 months' written notice to terminate your membership of the Dental Care Plan.
- 8. Cancellation of the Dental Care Plan:
 - a. In the event that you cease your membership contributions within the first 12 months of membership to the Dental Care Plan, we reserve the right to charge you the remaining monthly payments due to the end of the minimum membership period.
 - b. In the event that you cancel your membership either within the initial minimum period of membership to the Dental Care Plan, or should you choose to cancel your membership without giving 3 months' notice of your cancellation after the minimum membership period, we reserve the right to seek reimbursement for treatments that have been discounted to you as a benefit of being a Dental Care Plan member. The calculation will be based on the difference between the costs of the treatment provided as a Dental Care Plan member and the cost of the treatment as a non-plan member from our private fee scale.
 - c. Cancellation of your Direct Debit mandate automatically cancels your membership.
- 9. We will give 3 months' notice to Dental Care Plan members of any proposed changes to the monthly cost of membership or to the benefits and services available under the Dental Care Plan.

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